



Caravan Hire Terms & Conditions

Throughout this document, the terms “we”, “us”, and “our” refer to Caravan Hire. Caravan Hire offers their products and services to you, the hirer, conditioned upon your acceptance of all terms, conditions, and policies stated here. By purchasing from us, you engage in our “Service”, and agree to be bound by the following terms and conditions. Please read these carefully before hire.

We reserve the right to update, change or replace any part of these Terms and Conditions. We will give advance notice of any changes to existing current contracts, and allow notice for the hirer to revert with clarification, rejection, or acceptance of any amendments. A specified time for the option to reject the new terms and conditions will be given upon notice, and any objections must be given before, or on, the date given.

Eligibility for hire

Drivers must be over 25 and have held a full valid driving licence for a minimum of two years. The name of the hirer, and the name that the towing vehicle is registered to, must be the same.

It is the hirers responsibility to ensure that the vehicle towing the caravan is suitable to tow by checking the maximum towing weight allowed. For advice on the legal maximum towing weight allowed check the details on the RSA website.

Documents required

- Proof of full valid driving licence.
- A recent utility bill (dated within three months) or recent bank statement as proof of address.
- Tow vehicle insurance certificate including third party cover to tow.
- Proof of valid tow vehicle NCT or DOE.
- Photographic ID.

A month before collection or delivery of the caravan, a copy of this document will be emailed to you and the hirer must sign the Terms and Conditions and send back to us within 2 weeks, along with copies of the above required documents. For bookings made within 2 weeks from hire date the Terms and Conditions will be emailed immediately and need to be returned within 48 hours. Failure to sign will result in cancellation of the hire and the booking deposit will be non-refundable.

Insurance

It is the hirers responsibility to notify their insurance company that they will be using their vehicle to tow a caravan and to extend their policy to include third party cover on the caravan. The hirer is responsible for the excess of €500. In the event of damage to tyres, caravan equipment, mirrors, windscreen, sun-roofs or windows during the period of hire, the repair cost will be deducted from the security deposit paid upon booking.



Booking Deposit

A booking deposit of €150 is required to confirm date of hire. The booking deposit will count towards the total cost at time of hire, with the full amount to be paid two weeks prior to hire date. If the booking is made within one month of the hire date, the full amount is to be paid. If the booking is cancelled two weeks, or less than 2 weeks before hire, Caravan Hire reserves the right to retain the full booking deposit in the event we are unable to re-hire the caravan. We will return the deposit if a new booking can be made.

Security Deposit

The security deposit for hiring a caravan is €500. The deposit to tow the caravan overseas is €1,000. The deposit must be paid no later than two weeks (to be counted as 10 working days) before hire commences. The security deposit is fully refundable providing the caravan is returned undamaged, clean, no items missing and at the time stated for return. Security deposits will be refunded by the same payment method they were given. We reserve the right to deduct from the security deposit for any repairs, cleaning, or missing items. You will receive an invoice stating any deductions made. If there are no issues, the full security deposit will be returned within 3 working days after the hire period.

Damages, Accidents and Repairs

Details of any accidents or damages must be notified to Caravan Hire as soon as possible after occurrence. The hirer must obtain prior consent from Caravan Hire before giving instruction to carry out any repair work to the caravan. Any receipts for agreed repair work must be retained, and any defective parts kept for inspection upon return of the caravan.

Penalties

If the caravan is late back by more than one hour, a €25 penalty will be taken from the security deposit, and €25 for each subsequent hour it's late.

Pets are not allowed in any of our vehicles. If it is evident that a pet has been inside the caravan, there will be a cleaning charge of €150. This will be taken from the security deposit.

The toilet must be clean and empty. There will be a charge of €50 if the toilet does not come back clean and empty.

It is an offence to smoke, or allow anyone to smoke, in a hire vehicle. There is a minimum fine of €200 if anyone has smoked inside the caravan. The hirer is at risk of losing the full or part of the security deposit should there be any damage done to the caravan due to smoking inside the hire vehicle.

Hire Times for Collecting and Dropping Back

Collection can be made from 9am Monday to Friday, or from 10am on Saturdays. There is no collection on Sundays. The caravan must be returned by 6pm on agreed date of return, unless otherwise agreed.



Availability

Caravan Hire reserves the right to substitute alternative models with equivalent or similar specifications to those advertised or booked. In this instance, and if allowing, advance notice will be given.

Caravan Hire reserves the right to refuse hire to any individual who is reasonably considered unsuitable to undertake the hire. In these circumstances the intended Hirer is entitled to request a refund for any payments made, which will not be unreasonably held by Caravan Hire.

Payments

Payment options will be emailed to the hirer one month before hire commences. If payment has not been made by due date, which is 2 weeks before hire commences, Caravan Hire reserve the right to treat as a cancellation of the hire by the customer, in which case our usual cancellation policy applies. If booking is made within a few weeks of hire commencement date, payment options will be emailed shortly after confirmed booking and full payment will be expected within 48 hours.

Terminating Agreement

Caravan Hire reserve the right to terminate this agreement, and to repossess the caravan, if the hirer is in breach of any of the following:

- The hirer breaches any of the terms in this agreement.
- There is reasonable cause to believe the caravan has been abandoned.
- The hirer has obtained the caravan through false or misleading information.
- The caravan is not returned on the agreed date.

In the event of termination due to any of the above reasons, the hirer agrees that they will not be entitled to any refund of the booking deposit, security deposit or rental cost. In the case of termination, the hirer is also responsible for any costs Caravan Hire incur in repossessing the caravan.

Caravan Hire Liability

Caravan Hire shall not be liable for any delay or failure to provide its service or obligations under the contract if the delay or failure was due to causes beyond Caravan Hires control, including but not limited to, acts of God, strikes, county or country lock-downs, fire, adverse weather conditions, mechanical failure, or the non-return of a caravan by previous customers.

Caravan Hire shall not be liable in respect of negligence or damage by the company to the customers property in respect of which the customer will claim against their insurers.



Caravan Hire shall not be liable for any damage or loss caused by breakdown, accident, or the caravan being unsuitable for purpose.

Caravan Hire will not be liable for any loss or damage to property left in or on the caravan. The extent of Caravan Hire's liability will be limited to the price agreed to be paid by the customer for the agreed rental.

Caravan Hire may install a vehicle tracker in the caravan. If one is used, it is solely for the purpose of tracking the caravan in the event of theft or abandonment of the caravan.

Agreement Terms

On signing these terms and conditions you agree to the following:

- You are liable for any parking fees, road traffic offences, or other fees and penalties, that occur during the hire period.
- You are liable for any accidents, including third party property damage not reported on return of the vehicle.
- All information supplied to Caravan Hire is true and correct.
- You are responsible for total costs of damage if you breach any part of this Terms of Agreement.
- You acknowledge that Caravan Hire reserves the right to restrict vehicle movements in certain areas due to adverse weather or road conditions, or any other reasonable cause.
- You agree that, during the hire period, the vehicle will not be used in any way that could cause damage.
- You agree that, during the hire period, the vehicle will be towed in a safe and responsible manner.
- You will not tow the vehicle outside of Ireland without prior notice and agreement from Caravan Hire. Failure to notify Caravan Hire will result in loss of security deposit.
- You agree that the caravan will not be left unoccupied and unlocked at any time during the hire period.
- You agree not to lend, hire, or permit others to tow the caravan.

I have read and agree to the terms and conditions of hire

Signed: _____

Date: _____